

Important Phone Numbers

Member Contact Center

800-325-9905

Mon – Fri 8am – 5pm, Central Time

Real Estate Department

800-325-9905

ABA routing/transit number: 281082915

Account Access by Phone

314-771-0064

800-228-6755

After Hours Lending Center

866-577-9223

Visa Credit Card

Card Activation: 866-883-8472

For your credit card balance or to report a lost or stolen card, please call your local branch.

To establish a unique PIN for your EMV card: 1-888-891-2435 (from your work or home phone number on file)

If after business hours, please call

Report a lost/stolen card: 888-438-0126 or 800-VISA-911

Outside U.S.: 410-581-9994

Visa Debit/ATM Card

Card Activation: 866-642-0450

To report a lost or stolen debit card, please call your local branch.

If after business hours, please call

Vantiv Call Center: 888-438-0126

Report a lost/stolen card: 800-528-2273

PRIZM Card Fraud Detection: 877-230-3179

Outside U.S.: 812-647-9794

Outside U.S.: 513-900-3014

Major Credit Bureaus

Experian: 888-397-3742

Equifax: 800-685-1111

TransUnion: 800-916-8800

Free Credit Report Request

877-322-8228